

Pioneer Dj

MULTI PLAYER

XDJ-1000MK2

<http://pioneerdj.com/support/>

The Pioneer DJ site shown above offers FAQs, information on software, and various other types of information and services to allow you to use your product in greater comfort.

<http://rekordbox.com/>

For various types of information and services regarding rekordbox™, see the Pioneer DJ website above.

Operating Instructions (Quick Start Guide)

IMPORTANT



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

CAUTION

**RISK OF ELECTRIC SHOCK
DO NOT OPEN**

CAUTION:

TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

D3-4-2-1-1b_A1_En

NOTE

THE NO USER-SERVICEABLE PARTS COMPARTMENT WARNING IS LOCATED ON THE APPLIANCE BOTTOM.

D3-7-13-68_A1_En

IMPORTANT



Ce symbole de l'éclair, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, à l'intérieur du coffret de l'appareil, de "tensions dangereuses" non isolées d'une grandeur suffisante pour représenter un risque d'électrocution pour les êtres humains.

ATTENTION

**DANGER D'ÉLECTROCUTION
NE PAS OUVRIR**

ATTENTION :

POUR ÉVITER TOUT RISQUE D'ÉLECTROCUTION, NE PAS ENLEVER LE COUVERCLE (NI LE PANNEAU ARRIÈRE). AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR NE SE TROUVE À L'INTÉRIEUR. CONFIER TOUT ENTRETIEN À UN PERSONNEL QUALIFIÉ UNIQUEMENT.



Ce point d'exclamation, placé dans un triangle équilatéral, a pour but d'attirer l'attention de l'utilisateur sur la présence, dans les documents qui accompagnent l'appareil, d'explications importantes du point de vue de l'exploitation ou de l'entretien.

D3-4-2-1-1b_A1_Fr

REMARQUE

L'AVERTISSEMENT DE PIÈCES NON RÉPARABLES PAR L'UTILISATEUR SE TROUVE SUR LE DESSOUS DE L'APPAREIL.

D3-7-13-68_A1_Fr

IMPORTANT SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet. Protect the power cord from being walked on or
- 10) pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



D3-7-13-69_En

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2_A1_En**FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: MULTI PLAYER

Model Number: XDJ-1000MK2

Responsible Party Name: AlphaTheta Music Americas, Inc. OPERATIONS DIVISION

Address: 2050 W. 190th Street, Suite 109, Torrance, CA 90504, U.S.A.

Phone: 1-424-488-0480

URL: pioneerdj.com

D8-10-4*_C1_En**WARNING**

This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near this equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain or moisture.

D3-4-2-1-3_A1_En**WARNING**

To prevent a fire hazard, do not place any naked flame sources (such as a lighted candle) on the equipment.

D3-4-2-1-7a_A1_En**Operating Environment**

Operating environment temperature and humidity: +5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH (cooling vents not blocked)

Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).

D3-4-2-1-7c*_A2_En**VENTILATION CAUTION**

When installing this unit, make sure to leave space around the unit for ventilation to improve heat radiation (at least 5 cm at rear, and 5 cm at each side).

D3-4-2-1-7d*_A1_En**AVERTISSEMENT**

Cet appareil n'est pas étanche. Pour éviter les risques d'incendie et de décharge électrique, ne placez près de lui un récipient rempli d'eau, tel qu'un vase ou un pot de fleurs, et ne l'exposez pas à des gouttes d'eau, des éclaboussures, de la pluie ou de l'humidité.

D3-4-2-1-3_A1_Fr**AVERTISSEMENT**

Pour éviter les risques d'incendie, ne placez aucune flamme nue (telle qu'une bougie allumée) sur l'appareil.

D3-4-2-1-7a_A1_Fr**Milieu de fonctionnement**

Température et humidité du milieu de fonctionnement : De +5 °C à +35 °C (de +41 °F à +95 °F) ; Humidité relative inférieure à 85 % (orifices de ventilation non obstrués)


N'installez pas l'appareil dans un endroit mal ventilé ou un lieu soumis à une forte humidité ou en plein soleil (ou à une forte lumière artificielle).

D3-4-2-1-7c*_A1_Fr**PRÉCAUTION DE VENTILATION**

Lors de l'installation de l'appareil, veillez à laisser un espace suffisant autour de ses parois de manière à améliorer la dissipation de chaleur (au moins 5 cm à l'arrière et 5 cm de chaque côté).

D3-4-2-1-7d*_A1_Fr

CAUTION

The  switch on this unit will not completely shut off all power from the AC outlet. Since the power cord serves as the main disconnect device for the unit, you will need to unplug it from the AC outlet to shut down all power. Therefore, make sure the unit has been installed so that the power cord can be easily unplugged from the AC outlet in case of an accident. To avoid fire hazard, the power cord should also be unplugged from the AC outlet when left unused for a long period of time (for example, when on vacation).

D3-4-2-2a*_A1_En

When using this product, confirm the safety information shown on the bottom of the unit.

D3-4-2-2-4_B1_En

IMPORTANT NOTICE

THE MODEL NUMBER AND SERIAL NUMBER OF THIS EQUIPMENT ARE ON THE REAR OR BOTTOM. RECORD THESE NUMBERS ON PAGE 15 FOR FUTURE REFERENCE.


D36-AP9-3*_A1_En

Information to User

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2_A1_En

ATTENTION

L'interrupteur  de cet appareil ne coupe pas complètement celui-ci de sa prise secteur. Comme le cordon d'alimentation fait office de dispositif de déconnexion du secteur, il devra être débranché au niveau de la prise secteur pour que l'appareil soit complètement hors tension. Par conséquent, veillez à installer l'appareil de telle manière que son cordon d'alimentation puisse être facilement débranché de la prise secteur en cas d'accident. Pour éviter tout risque d'incendie, le cordon d'alimentation sera débranché au niveau de la prise secteur si vous prévoyez une période prolongée de non utilisation (par exemple avant un départ en vacances).

D3-4-2-2a*_A1_Fr

Lorsque vous utilisez ce produit, vérifiez les informations concernant la sécurité sous l'appareil.

D3-4-2-2-4_B1_Fr

This product is for general household purposes. Any failure due to use for other than household purposes (such as long-term use for business purposes in a restaurant or use in a car or ship) and which requires repair will be charged for even during the warranty period.

K041_A1_En

CAUTION

This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances such as radios and televisions, use shielded cables and connectors for connections.

D8-10-3a_A1_En

The Safety of Your Ears is in Your Hands

Get the most out of your equipment by playing it at a safe level – a level that lets the sound come through clearly without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing. Sound can be deceiving. Over time, your hearing “comfort level” adapts to higher volumes of sound, so what sounds “normal” can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

ESTABLISH A SAFE LEVEL:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.
- Once you have established a comfortable sound level, set the dial and leave it there.

BE SURE TO OBSERVE THE FOLLOWING GUIDELINES:

- Do not turn up the volume so high that you can't hear what's around you.
- Use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle; the use of headphones may create a traffic hazard and is illegal in many areas.

S001a_A1_En

POWER-CORD CAUTION

Handle the power cord by the plug. Do not pull out the plug by tugging the cord and never touch the power cord when your hands are wet as this could cause a short circuit or electric shock. Do not place the unit, a piece of furniture, etc., on the power cord, or pinch the cord. Never make a knot in the cord or tie it with other cords. The power cords should be routed such that they are not likely to be stepped on. A damaged power cord can cause a fire or give you an electrical shock. Check the power cord once in a while. When you find it damaged, ask your nearest service center or your dealer for a replacement.

S002*_A1_En

[Supplied power cord]

The supplied power cord is designed specifically for 120 V. Do not use it with a voltage other than 120 V. Doing so may cause a fire or electric shock.

La protection de votre ouïe est entre vos mains

Pour assurer le rendement optimal de votre matériel et – plus important encore – la protection de votre ouïe, réglez le volume à un niveau raisonnable. Pour ne pas altérer votre sens de la perception, le son doit être clair mais ne produire aucun vacarme et être exempt de toute distorsion. Votre ouïe peut vous jouer des tours. Avec le temps, votre système auditif peut en effet s'adapter à des volumes supérieurs, et ce qui vous semble un « niveau de confort normal » pourrait au contraire être excessif et contribuer à endommager votre ouïe de façon permanente. Le réglage de votre matériel à un volume sécuritaire AVANT que votre ouïe s'adapte vous permettra de mieux vous protéger.

CHOISISSEZ UN VOLUME SÉCURITAIRE:

- Réglez d'abord le volume à un niveau inférieur.
- Montez progressivement le volume jusqu'à un niveau d'écoute confortable ; le son doit être clair et exempt de distorsions.
- Une fois que le son est à un niveau confortable, ne touchez plus au bouton du volume.

N'OUBLIEZ PAS DE RESPECTER LES DIRECTIVES SUIVANTES:

- Lorsque vous montez le volume, assurez-vous de pouvoir quand même entendre ce qui se passe autour de vous.
- Faites très attention ou cessez temporairement l'utilisation dans les situations pouvant s'avérer dangereuses.
- N'utilisez pas des écouteurs ou un casque d'écoute lorsque vous opérez un véhicule motorisé ; une telle utilisation peut créer des dangers sur la route et est illégale à de nombreux endroits.

S001a_A1_Fr

NOTE IMPORTANTE SUR LE CÂBLE D'ALIMENTATION

Tenir le câble d'alimentation par la fiche. Ne pas débrancher la prise en tirant sur le câble et ne pas toucher le câble avec les mains mouillées. Cela risque de provoquer un court-circuit ou un choc électrique. Ne pas poser l'appareil ou un meuble sur le câble. Ne pas pincer le câble. Ne pas faire de noeud avec le câble ou l'attacher à d'autres câbles. Les câbles d'alimentation doivent être posés de façon à ne pas être écrasés. Un câble abîmé peut provoquer un risque d'incendie ou un choc électrique. Vérifier le câble d'alimentation de temps en temps. Contacter le service après-vente le plus proche ou le revendeur pour un remplacement.

S002*_A1_Fr

[Cordon d'alimentation fourni]

Le cordon d'alimentation fourni est conçu spécialement pour une tension de 120 V. Ne l'utilisez pas avec une tension autre que 120 V. Cela pourrait provoquer un incendie ou un choc électrique.

Before you start

How to read this manual

Thank you for buying this Pioneer DJ product.

Be sure to read both this leaflet and the operating instructions! Both documents include important information that you must understand before using this product.

- For instructions on acquiring the operating instructions, see *Acquiring this unit's Operating Instructions* (p. 6).

Features

This unit is a DJ player equipped with the technology of the Pioneer DJ's CDJ series, the world standard for club players. Full-fledged DJ performances can be made using tracks not only on USB devices and computers but also on mobile devices (smartphones, etc.). It is not only equipped with a wide range of features for DJ performances, including the PRO DJ LINK, quantize and beat sync functions, it also has a high reliability design and a panel layout providing high operability, thereby offering strong support for all types of DJ performances.

Acquiring this unit's Operating Instructions

Various instructions are sometimes provided as files in PDF format. Adobe® Reader® must be installed in order to view PDF format files.

1 Launch a web browser on the computer and access the Pioneer DJ support site below.

<http://pioneerdj.com/support/>

2 On the Pioneer DJ support site, click [Manuals] under [XDJ-1000MK2].

3 Click on the required language on the download page.

Downloading of the operating instructions begins.

What's in the box

- Power cord
- Audio cable × 1
- LAN cable × 1
- Operating Instructions (Quick Start Guide) (This document) × 1

Preparing the software

Music management software rekordbox and driver software are not included.

To use rekordbox and the driver software, access the rekordbox site and Pioneer DJ Support site, and download the software.

- The user is responsible for preparing the computer, network devices and other elements of the Internet usage environment required for a connection to the Internet.

About rekordbox

rekordbox is a composite software that enables track management and DJ performances.

Music files on computers and mobile devices can be managed (analysis, setting, creation, history storage) with the music management software rekordbox that can be downloaded for free.

An excellent DJ performance can be achieved by using the music files managed by rekordbox together with this unit.

- In these operating instructions, the version of rekordbox for Mac/Windows is referred to as "rekordbox (Mac/Windows)". "rekordbox"

is used to indicate the versions of rekordbox (Mac/Windows) and rekordbox (iOS/Android) simultaneously, as well as when referring to rekordbox functions directly.

❖ Acquiring rekordbox (Mac/Windows)

Access the rekordbox site and download rekordbox.

<http://rekordbox.com/>

- For inquiries on rekordbox (Mac/Windows), please see the support site indicated above.

❖ About rekordbox (iOS/Android)

Tracks managed by rekordbox can be played by connecting the mobile device on which rekordbox (iOS/Android) is installed via USB. For supported devices, see the Pioneer DJ website (<http://pioneerdj.com/support/>).

- For details on installing rekordbox (iOS/Android), see the Pioneer DJ website (<http://rekordbox.com/>).

About the driver software

❖ Audio driver software (Windows)

- This driver software is an exclusive ASIO driver for outputting audio signals from the computer.
- There is no need to install the driver software when using Mac OS X.

❖ USB (LINK Export) connections driver software for rekordbox (Mac/Windows)

- The driver software is a dedicated driver for connecting this unit and rekordbox (Mac/Windows) via USB (LINK Export).

❖ Obtaining the driver software

Access and download the driver software from the Pioneer DJ support site.

<http://pioneerdj.com/support/>

- For information on installing the driver software, see the Pioneer DJ support site.

Usable media

This unit can play music files recorded on USB mass storage class USB devices (external hard disks, portable flash memory devices, etc.).

Supported file systems	FAT16, FAT32 and HFS+ (NTFS is not supported.)
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Tracks managed by rekordbox can be played by connecting the mobile device on which rekordbox (iOS/Android) is installed via USB. For supported devices, see the Pioneer DJ website (<http://pioneerdj.com/support/>). For rekordbox (iOS/Android), see the rekordbox online support site (<http://rekordbox.com/>).

- Information such as cue points, loops points and hot cues can be stored via USB.
- Depending on the USB device you are using, you may not achieve the expected performance.
- There is no guarantee that all USB devices will operate on this unit.

For more information, please refer to the operational instruction of this product published on the Pioneer DJ support site.

Connections

- Be sure to turn off the power and unplug the power cord from the power outlet whenever making or changing connections.
 - Refer to the operating instructions for the component to be connected.
 - Connect the power cord after all the connections between devices have been completed.
- When using a LAN cable for connection, be sure to use either the LAN cable included with this product or an STP (shielded twisted pair) cable.
 - Do not disconnect the LAN cable when music files and/or information are being shared using PRO DJ LINK.

Basic style

Playback on this unit is performed mainly using tracks prepared with rekordbox installed on a computer.

- For instructions on operating rekordbox, see the rekordbox (Mac/Windows) user's manual. The rekordbox (Mac/Windows) user's manual can be viewed from the [Help] menu of rekordbox (Mac/Windows).
- If LAN cables (CAT5e) are used to connect PRO DJ LINK compatible DJ devices (DJ mixer, DJ player, etc.), you can use the PRO DJ LINK function. Up to four DJ players can be connected.
- A switching hub (commercially available) may be necessary depending on the models to be combined, such as when connecting with a mixer that has only one LAN port. Use a switching hub of 100 Mbps or greater. Correct operation may not be possible depending on the switching hub.
- When connecting with a mixer that has enough LAN ports for all the DJ players and computers to be combined, connect directly to the LAN ports on the mixer's rear panel without using a switching hub.
- For optimum usage of rekordbox's music file management functions, set the channel number of the mixer to which the audio or digital audio cable is connected and the player number displayed at the bottom left of the main unit display to the same number.

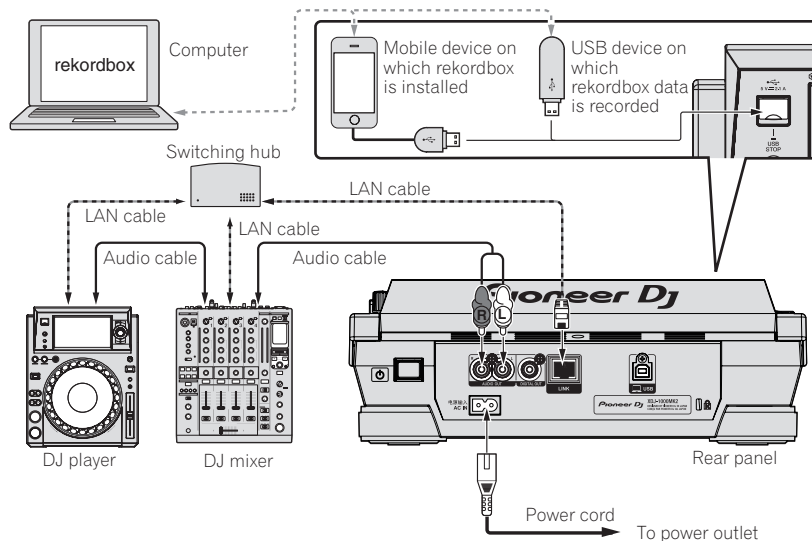
If the player number is different, change the **[PLAYER No.]** setting on the **[UTILITY]** screen.

- * When a storage device is connected to this unit, **[PLAYER No.]** is displayed in gray and the player number cannot be changed. In such a case, change the player number after first disconnecting the storage device and then turning off the link by, for example, disconnecting the LAN cable.

- For information on changing the settings of **[UTILITY]** screen, please refer to the operating instructions for this product published on the Pioneer DJ support site.

PRO DJ LINK (USB Export)

rekordbox music files and data can be exchanged with this unit using a memory device (flash memory, hard disk, etc.), eliminating the need to take a computer into the DJ booth. Such information as playlists, cues, loops and hot cues set in advance with rekordbox can be used for playback.



Operation

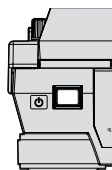
Turning the power on

1 Make all the connections, then plug the power cord into a power outlet.

➡ *Connections* (p.7)

2 Press the [⏻] switch.

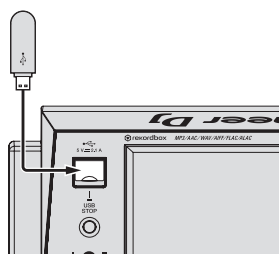
This unit's indicators light up and the power turns on.



Connecting USB devices

1 Press the [⏻] switch to turn the unit's power on.

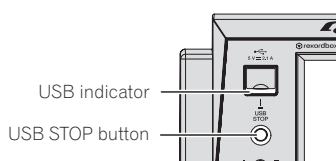
2 Connect the USB device to the USB device insertion slot.



Disconnecting USB devices

1 Press and hold the [USB STOP] button until the USB indicator stops flashing.

Do not remove the USB device or turn Off the power of the unit while the USB indicator is flashing. The management data in the unit may get deleted. Also, the USB device may become unreadable.



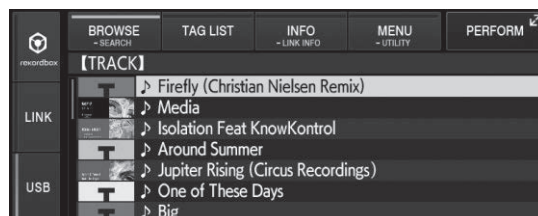
2 Disconnect the USB device.

Playing media connected to or inserted in this unit

1 Load the medium in this unit.

2 Touch [USB].

The tracks or folders are displayed on a list.

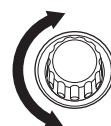


The contents of the media to be displayed on the main unit display can be switched.

- **[USB]**: Displays music files in the connected USB device or mobile device on which rekordbox is installed.
- **[LINK]**: Displays music files on a USB device connected to other DJ player or mobile device on which rekordbox is installed.
- **[rekordbox]**: Displays music files in rekordbox.
- If the rekordbox library information was written on the USB device, the rekordbox library is displayed.
 - ➡ For information on library browsing of rekordbox, please refer to the operating instructions for this product published on the Pioneer DJ support site.

3 Turn the rotary selector.

Move the cursor and select the item.



- Press the rotary selector to move to a lower level in the folder. Press the [BACK] button to return to the level above.
- If the [BACK] button is pressed for over 1 second or the media button of the media being browsed is touched, the display moves to the topmost level.

4 Select the track and press the rotary selector.

When the track is loaded, the screen switches to the normal playback screen.

The media button on which the track is loaded flashes.

- ➡ For information on normal playback screen, please refer to the operating instructions for this product published on the Pioneer DJ support site.

For information on other operations, please refer to the operating instructions for this product published on the Pioneer DJ support site.

Additional information

Troubleshooting

- Incorrect operation is often mistaken for trouble or malfunction. If you think that there is something wrong with this component, check the points below and the [FAQ] for the [XDJ-1000MK2] on the Pioneer DJ support site.
<http://pioneerdj.com/support/>
Sometimes the problem may lie in another component. Inspect the other components and electrical appliances being used. If the problem cannot be rectified, ask your nearest service center or your dealer to carry out repair work.
- This unit may not operate properly due to static electricity or other external influences. In this case, proper operation may be restored by turning the power off, waiting 1 minute, then turning the power back on.

Problem	Check	Remedy
File cannot be played.	Is the file copyright-protected (by DRM)?	Copyright-protected files cannot be played.
No sound is produced, or sound is distorted or noisy.	Are you operating the connected DJ mixer properly?	Check the operation of the DJ mixer.
	Is this unit placed near a TV?	Turn the TV's power off or install this unit and TV away from each other.
File information is not properly displayed.	Is [LANGUAGE] properly set?	Set [LANGUAGE] to the proper language.
	Is the information recorded in a language not supported by this unit?	When creating files using DJ software, etc., record the information in a language supported by this unit.
Track search operation takes too long.	Is the auto cue function activated?	Track searching may take some time when there are long silent sections between tracks.
	—	If track searching is not possible within 10 seconds, a cue point is set at the beginning of the track.
Back cue function does not work.	Is a cue point set?	Set a cue point.
Loop play function does not work.	Are loop points set?	Set loop points.
Settings are not stored in the memory.	Has the power been turned off directly after changing the setting?	After changing settings, wait at least 10 seconds before turning the power off.
USB device is not recognized.	Is the USB device properly connected?	Connect the device securely (all the way in).
	Is the USB device connected via a USB hub?	USB hubs cannot be used.
	Is the USB device supported by this unit?	This player only supports USB mass storage class devices.
	—	This player supports portable flash memory and digital audio playback devices.
	Is the file format supported by this unit?	Check the file format of the connected USB device. For the file formats supported by this unit, see <i>Usable media</i> on page 6.
Cue points or loops are not stored on a USB device.	—	Turn the power off then back on.
	Are you trying to store more points than the limit?	Ten cue points or loop points per track can be stored on a USB device. If you try to store more points than the limit, [CUE/LOOP POINT FULL] is displayed and the points cannot be stored. In this case, delete some points before storing new ones.
	Is the USB device write-protected?	If the USB device is write-protected, [USB FULL] is displayed and the points cannot be stored. Disable the write-protection then store the cue or loop points again.
Cue or loop points of tracks recorded on USB devices are not displayed.	Is there sufficient free space on the USB device?	If there is not enough free space on the USB device, [USB FULL] is displayed and the points cannot be stored. Free up some space then store the cue or loop points again.
	Was the USB device properly stopped before it was disconnected the last time?	Points may not be displayed if the SD memory card/USB device is removed without performing the proper stopping procedure or if this unit's power is turned off. Make sure the USB indicator has stopped blinking before removing the USB device or turning off the power of the unit.
Playback does not start immediately after pressing the button to reloop or play in reverse.	Is the quantize function on?	When the quantize function is on, playback starts from the nearest beat position at the time the button is pressed. If you want the operation to be performed the instant the button is pressed, turn the quantize function off.
The playing address display is not displayed in the remaining time mode.	—	When playing files recorded in VBR, it may happen that the set cannot detect the length of the track immediately and that some time is required for the playing address display to appear.
Time is required to read USB devices (flash memory drives and hard discs).	Is there a large number of folders or files recorded on the USB device?	When there are many folders or files, some time may be required for loading.
	Are files other than music files stored on the USB device?	When files other than music files are stored in folders, time is required to read them as well. Do not store files or folders other than music files on the USB device.
Library browsing is not possible.	Is a medium on which library information is recorded loaded?	The library browse mode is only set when media on which library information is recorded are loaded. When a medium on which no library information is recorded is loaded, the folder browse mode is set.
[HISTORY] is not displayed.	Is a USB device loaded?	The [HISTORY] function can only be used for DJ players on which a USB device is loaded.
Nothing is displayed.	Is the Power Management function activated?	This unit is shipped with the Power Management function set to on. If you do not want to use the Power Management function, set [POWER MANAGEMENT] on the [UTILITY] menu to [NEVER].

Problem	Check	Remedy
The scale is not displayed.	Is the track over 15 minutes long?	The scale is not displayed for tracks whose playing time is over 15 minutes.
PRO DJ LINK does not work well.	Are the player numbers properly set?	Set [PLAYER No.] to [AUTO] or to a number different from the number currently set.
	Is the LAN cable properly connected?	Connect the LAN cable properly to the [LINK] terminal.
	Is the switching hub's power turned on?	Turn the switching hub's power on.
	Is an unnecessary device connected to the switching hub?	Disconnect the unnecessary device from the switching hub.
	Is it connected by USB cable?	For a USB connection, install the USB (LINK Export) connections driver software.
There is no response when you touch the screen, or the response is bad. A position different from the actually touched location responds.	Calibration adjustment of touch display is deviating.	Adjust the touch display by using the [TOUCH DISPLAY CALIBRATION] settings in the [UTILITY] screen. When the power is OFF, users can view the [TOUCH DISPLAY CALIBRATION] settings screen by switching the power ON while keeping the [OUT(OUT ADJUST)] button pressed.

Error messages

When this unit cannot operate normally, an error code appears on the display. Check the table below and take the measures indicated. If an error code not shown on the table below is displayed, or if the same error code is displayed again after taking the indicated action, contact your store of purchase.

Error code	Error type	Description of error	Cause and action
E-8302	CANNOT PLAY TRACK(****)	Track data (files) in the USB cannot be read correctly.	The track data (file) may be corrupt. → Check whether the track (file) can be played on another player, etc., capable of playing the same formats as this unit.
E-8304 E-8305	UNSUPPORTED FILE FORMAT	Music files that cannot be played normally are loaded.	Format is wrong. → Replace with music files in the proper format.

Cleaning the touch display

Do not use organic solvents, acids or alkalis for cleaning the surface of the touch display. Wipe with a dry soft cloth or a cloth immersed in neutral detergent and squeezed properly.

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This warranty is valid only in the country of purchase. This limited warranty applies to the original or any subsequent owner of this product during the warranty period provided the product was purchased from an authorized company distributor/dealer in the U.S.A. or Canada. You will be required to provide a sales receipt or other valid proof of purchase showing the date of original purchase or, if rented, your rental contract showing the place and date of first rental. In the event Service is required, the product must be delivered within the warranty period, transportation prepaid, only from within the U.S.A or Canada, as applicable. As explained in this document, you will be responsible for removal and installation of the product. COMPANY will pay to return the repaired or replacement product to you within the U.S.A or Canada, as applicable.

PRODUCT WARRANTY PERIOD

	Parts	Labor
Audio and Video	1 Year	1 Year

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS".

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This warranty does not apply if the product has been subjected to power in excess of its published power rating.

This warranty does not cover the cabinet or any appearance item, user attached antenna, any damage to records or recording tapes or discs, any damage to the product resulting from alterations, modifications not authorized in writing by COMPANY, accident, misuse or abuse, damage due to lightning or power surges or caused by events beyond COMPANY's reasonable control, subsequent damage from leaking, damage from inoperative batteries, or the use of batteries not conforming to those specified in the owner's manual.

This warranty does not cover the cost of parts or labor which would be otherwise provided without charge under this warranty obtained from any source other than a COMPANY authorized service company or other designated location. This warranty does not cover defects or damage caused by the use of unauthorized parts or labor from improper maintenance.

Altered, defaced, or removed serial numbers void this entire warranty.

This warranty does not cover ordinary wear and tear, damage caused by tampering, abuse, or neglect of the product, or damage caused by parts not provided by company.

COMPANY and its service and repair facilities are not responsible for damage or loss of electronic information or data stored on any returned product.

NO OTHER WARRANTIES

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No dealer, distributor, or employee of COMPANY is authorized to make any modification, extension, or modification of this warranty.

If any term of this warranty is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

TO OBTAIN SERVICE

COMPANY has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit, you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-844-784-0000.

For information on hook-up or operation of your unit or to locate an Authorized Service Company, please call or visit:

Website: pioneerdj.com
Phone: 1-844-784-0000

DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and COMPANY, COMPANY makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-844-784-0000 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer DJ branded product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, COMPANY will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action COMPANY will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. _____ Serial No. _____ Purchase Date _____

Purchased From _____

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

UCP0620-A1

AlphaTheta Corporation

6F, Yokohama i-Mark Place, 4-4-5 Minatomirai, Nishi-ku, Yokohama, Kanagawa 220-0012 JAPAN / JAPON

AlphaTheta株式会社

〒220-0012 神奈川県横浜市西区みなとみらい4丁目4番5号 横浜アイマークプレイス6階

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